

# Frequently Asked Questions

**Q: What versions of JIRA are supported?**

A: Outlook To JIRA supports JIRA versions 5.2 till 7.1.7.

**Q: Is MS Outlook 2007 supported?**

A: Yes. Outlook To JIRA also supports Microsoft Outlook 2010, 2013 and 2016.

**Q: What languages does Outlook To JIRA support?**

A: The default supported languages are English, French, Arabic, German, and Spanish.

**Q: Does Outlook To JIRA provide inline images as attachments?**

A: Yes, it does. In fact, you can include the email itself as an attachment.

**Q: How to update an existing Outlook To JIRA add-on from client version side?**

A: You need to download the latest version of [Outlook To JIRA](#) and install the setup. To find out more, click [here](#)