

Atlassian Add-ons Security Bugfix Policy

Scope

This page describes when and how we release security bug fixes for our products.

Security Bugfix Service Level Agreement (SLA)

We attempt to meet the following timeframes for fixing security issues.

- **Critical** severity bugs should be fixed in product within 4 weeks of being reported.
- **High** severity bugs should be fixed in product within 6 weeks of being reported.
- **Medium** severity bugs should be fixed in product within 8 weeks of being reported.

Critical vulnerabilities

When a **Critical** security vulnerability is discovered Infosysta will do all of the following:

- Issue a new, fixed release for the current version of the affected product as soon as possible.