App4Legal - Frequently Asked Questions

Is App4Legal available in Trial Mode ?

Absolutely! You can ask for a 30 days Trial version including all App4Legal features that enable you managing your Legal Teams. All that you need is to contact us for a live demo and/or an installation of a Trial Version at your premises.

If you decide after the live demo to acquire App4Legal directly in a production environment, we offer a no–questions asked 30–day money–back guarantee in case you change your mind.

I have an old system. How to migrate my data to App4Legal?

You are working on an old application, Access Database or Excel Sheets and you want to start using App4Legal without losing your old data related to your work. Well, we have good news for you!

Our engineers can help you migrating your old data into App4Legal if your old data respects the migration rules (Data Model Structure to be re-engineered). The effort can be estimated based on your data structuring and volume. The cost will be on a case-by-case basis.

Contact our Support Team in case you need more information about your migration procedure.

How can I export my data to backup them?

You are working on App4Legal since a while and you want to back-up your data locally on your disk drive. It's a very easy mission.

At any moment, from any grid (Company, Case, Contact, Task, Users, etc.) you can export into Excel files for a human readable version of Export.

If you are an App4Legal Admin (i.e. you have administration rights to access the Administration & Setup), Go to section Backup and launch your backup function to create an image from your database on your hard-disk.

You can restore from any backup at any moment. This operation is sensitive, since you'll be modifying the content (data) of your App4Legal session. Do not hesitate to contact our Support Team for assistance.

Can you confirm that my data are safe and secure on the server ?

Sure. For the On-Demand solution (i.e. App4Legal online), we have selected for you the best secure hosting servers on the market to host safely your information. You'll access to your information safely online and will be able to backup in few clicks your data. App4Legal meets the high standards of security and operating policies. We run a regular Audit on our servers to insure that your Data are securely handled. We use a 256-bit encryption mechanism to store your credentials. When we ask customers or users to provide financial information (such as a credit card number) that data is protected using Secure Sockets Layer ("SSL") technology.

Regarding App4Legal hosted on your servers, it's hosted behind your firewall and yours to manage the extreme security and accessibility policies. We have installed App4Legal already into Banks Data-centers with an extremely security procedure.

Can I add users to my account (my Legal team)?

Yes, App4Legal is designed to enhance your Legal Team Management by enhancing collaboration, tracking information and increasing the productivity. If you have administration privileges on App4Legal, you can add and manage your users directly from your App4Legal Administration & Setup menu

Where is the submitted data stored?

Your data is safely stored in App4Legal database (MySQL). Your files are uploaded to App4Legal Server managed by your IT Team. You can export it at any time, or browse through it using your App4Legal account.

Is App4Legal Secure?

Sure. For App4Legal On-Demand (i.e. App4Legal online), we have selected for you the best secure hosting servers on the market to host safely your information. You'll access to your information safely online and will be able to backup in few clicks your data. App4Legal meets the high standards of security and operating policies. We run a regular Audit on our servers to insure that your Data are securely handled. We use a 256-bit encryption mechanism to store your credentials. When we ask customers or users to provide financial information (such as a credit card number) that data is protected using Secure Sockets Layer ("SSL") technology.

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My language is not listed. Can you support it?

Yes, you can help us by providing a translation or contact our Support Team to make this enhancement.

How do I cancel my Account?

You can cancel your account at any time. Just stop using App4Legal and your license will expire at Maturity date.

How do I delete my browser cache?

It's highly recommended to delete the browser cache on a regular basis (i.e. each 2 months).

Click here to check how you can delete your browser cache and Internet Temporary Files.