

How to clear Mobile for Jira Data and Cache

This article is written to help users clear Cache and Data for **Mobile for Jira**

Step-by-step guide

1. **iOS:**
 - a. Tap **Delete App**, then head to the **App** Store to re-download it.
2. **Android:**
 - a. From your Android device click on settings.
 - b. Click on **Apps**.
 - c. Click on **Mobile for Jira**.
 - d. Click on **CLEAR DATA**.

Related articles

- [Login through Mobile for Jira Steps](#)
- [Push Notification feature needed configuration to work](#)
- [How to install a JIRA add-on from the server](#)
- [How to login through Mobile for JSD Portal](#)
- [How to enable OTJ Jira for Outlook Add-on for windows users?](#)